LRQA

Current issue date: 5 January 2023
Expiry date: 4 January 2026
Certificate identity number: 10497620

Original approval(s):
ISO/IEC 20000-1 - 5 January 2023

Certificate of Approval

This is to certify that the Management System of:

ODINE SOLUTIONS TEKNOLOJİ TİCARET VE SANAYİ ANONİM ŞİRKETİ

Maslak Mah. Maslak Meydan Sok. Vekogiz Plz. Kat:11 D:35/36 Sarıyer, 34485 İstanbul (Europe), Turkey

has been approved by LRQA to the following standards:

ISO/IEC 20000-1:2018

Approval number(s): ISO/IEC 20000-1 – 00039248

The scope of this approval is applicable to:

All IT Services, Addressed In The Service Catalogue And Delivered By Odine Solutions Teknoloji Ticaret Ve Sanayi A.Ş. Maslak Head Office And R&D Office Arı Teknopark In Sarıyer In Türkiye, To Its Customers İnclude:
- Odine Nebula & Orion Wholesale Voice OSS/BSS Platform,- Gatekeeper Anti-Fraud System- NFV Consulting- Telecommunication Systems Premium Support- Custom Software Development- Colocation Services- NOC Service- Project & Program Management- Telecommunication Systems Site Survey- Telecommunication Systems Site Audit- Telecommunication Systems EF&I- Telecommunication Systems Network And IP Design- Telecommunication Systems Consultancy- VoIP System Database, Call Flow And Routing Design- Telecommunication Systems Network Verification Testing- Telecommunication Systems Managed Operations- Remote Network Monitoring- IT Systems Operations Integration Consultancy- Telecommunication Systems On-Site Managed Services- Install New Releases, Patches And Maintenance Releases For Supported Systems- Provide And Implement Customer Self-Sufficiency Transition Plan For Supported Systems- Knowledge Transfer For Supported Systems- Network Monitoring Assistance- Assistance Optimizing Kpıs And EMS Tools - MOP Preparation For Supported Systems- Telecommunication Systems Configuration Optimization- Voıp Systems Provisioning And Telecommunication Systems Configuration Assistance- Prepare Customer Specific Documentation- Telecommunication Systems Preventive Maintenance- Telecommunication Systems On Job Knowledge Transfer- Telecommunication Systems Tiered Network Operations Services- Release Management- Change Management- Telecommunication Systems Major Release Upgrade Program- Telecommunication Systems Acceptance Test Program- Telecommunication Systems Security Inspection And Diagnostics

Paul Graaf

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Area Operations Manager, Europe

Issued by: LRQA Limited

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MANAGEMENT
SYSTEMS
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